

**WE ARE AVAILABLE  
24/7 TO ASSIST YOU.  
877.233.2354 EXT. 1**

**WHITE BOX:**

Outgoing tissue –  
tissue that is being sent  
OUT to surgery centers for  
transplant recipients.



**BLUE BOX:**

Incoming tissue –  
tissue that is transported  
IN to LEBW



## DONOR SUPPORT CENTER OVERVIEW (CONT.)

Ideally, recovery occurs as quickly as possible after death (less than 12 hours). After 18 hours, it is very unlikely the cornea will be viable for transplant. However, corneas may still be suitable for research or education purposes. The LEBW Recovery Tech will contact the DSC to inform them when recovery is complete. Recovered tissue will be packaged in a blue box.

**If you contact the DSC and they are not answering the phone, please leave a message.** It is likely that they are serving families or working on coordination with a donation partner at that time and will return your call as quickly as possible.

When recovery is complete, the DSC will contact the appropriate Dispatchers or Transporters to arrange each leg of the transport. Some transports may require contacting as many as 10 Dispatchers to bring tissue to LEBW. Multiple Dispatchers may be contacting the DSC to report back who is covering each leg of the route.

- You must inform your Dispatcher of any changes in your availability to transport **at least 48 hours in advance** (whenever possible). Inaccurate information creates unnecessary call volumes, decreases efficiency and increases cost.
- Please respond as quickly as possible to requests for transport. Tissue is packed in ice and can only remain properly cooled for a limited period of time. The best place to store tissue is in a temperature-controlled environment at LEBW.
- When you have completed your leg of the transport, please **call the DSC and tell them the drop off time and location of the delivery 877.233.2354 ext. 1. If the DSC does not answer the phone, please leave a message.** The DSC must know the location of every tissue in transport and keep the LEBW Laboratory Staff informed of any changes in the estimated arrival time.



Corneas are preserved in a corneal viewing chamber (CVC) until they are ready for transplantation.



## WHAT'S IN THE BOX?

Lions Clubs are transporting eye tissue such as corneal tissue or sclera. Ninety percent of transported tissue is the cornea. The cornea is the clear covering over the front part of the eye, much like a contact lens. Sclera, the white outer layer of the eyeball, can be recovered too. Thanks to our Transporters, the gift of sight is made possible here in Wisconsin.

### WHY IT'S IMPORTANT

The tissue being transported may be used for:

- Surgery to restore vision and in some cases provide it for the first time.
- Education/Training for ophthalmology students and medical training.
- Research for better treatment of diseases such as glaucoma and macular degeneration.



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On behalf of Lions Eye Bank of Wisconsin, corneal transplant recipients and donor family members, we thank you for helping make the gift of sight possible.

## TRANSPORTING RECOVERY KITS

In addition to Lions Clubs transporting boxes of corneal tissue, you will also transport recovery kits. Delivery of recovery kits ensures staff has the necessary supplies to perform recoveries.

- Recovery kits are for LEBW Recovery Technicians who recover corneal tissue from donors.
- The kits are packaged in blue boxes and will have a white label stating the final destination of the recovery kit boxes.
- Recovery kits contain many of the surgical supplies you see in the picture above. In addition, the Recovery Kit will be labeled accordingly with information regarding what is in the box - recovered corneal tissue or recovery kit supplies.
- Some routes or locations may differ from your typical drop off/pick up locations. The DSC will provide information to you when scheduling a transport.
- The recovery kits are lightweight and will be bundled together (2-3 boxes bundled at one time) and have a handle attached at the top to carry them.
- Our DSC staff will notify you when setting up the transport if you will also pick up the recovery kits.