Many families find comfort in corresponding with the recipient(s) of their loved one’s donation. The decision to communicate with the recipient(s) is a very personal one. Lions Eye Bank of Wisconsin (LEBW) will respect and support your decision. Should you decide that writing to the recipient(s) is right for you, we’re honored to help facilitate that process. The first step is to write a letter/card and send it to the LEBW office. These directions may help guide you through this process:

1. Write about information that you feel comfortable sharing. This may include describing your loved one’s interests, occupation, or other information about them and your family.

2. You may identify yourself and your loved one by your/their first name and include photos if desired. To maintain confidentiality, please do not include other identifying information in your letter, such as last name, address, email, etc.

3. Include a separate sheet of paper with your full name, loved one’s full name, and date of death. This information is necessary for identification purposes only and will not be shared with the recipient. Send both items to LEBW via mail or email to:
   Lions Eye Bank of Wisconsin
   Attn: Family Services
   5003 Tradewinds Parkway, Madison, WI 53718
   Email: FamilyServices@lebw.org

After exchanging at least one letter between you and the recipient(s), there are options for direct communication. If you have questions or concerns, please contact Family Services at 877.233.2354 ext. 212 or email FamilyServices@lebw.org.